Trowbridge Festival 2027 - Terms and Conditions

1. All ticket holders shall read and observe these terms and conditions, together with any other information provided.
2. Admission to the site is at the ticket holder's own risk. The event organisers will not be liable for accident, injury, damage sustained, loss or theft of property whilst on site.
3. Anyone without a valid ticket (exchanged for a wristband on arrival) will not be permitted to enter the event/site/campsite.
4. Child and Teen tickets cannot be purchased separately; all under 18's must be accompanied by an adult.
5. Ticket holders must check tickets in advance; mistakes cannot be rectified on the day.
6. Tickets are not transferable. Refunds will not be made in whole, or in part, if the event is cancelled or curtailed through circumstances beyond the organisers control, including, but not limited to: acts of nature, war, terrorism, sabotage, fire, explosion, flood, action of any governmental or local authority, embargo, unavailability of goods, default of suppliers, loss or breakdown of carrying vehicles, strike or labour dispute (except of the workforce of the party claiming force majeure).
7. No duplicate tickets or wristbands will be issued in the event of loss. Wristbands must be worn at all times within festival site.
8. The event organisers reserve the right to refuse entry to anyone to the event site.
9. It is requested that children under 10 years of age will wear a wristband with parents/guardians contact details. These wristbands will be supplied by the event organisers.
10. Entry to the event site is only for the days shown on the ticket purchased. Persons camping with a weekend ticket may use campsite one day prior from 2:00pm and until 12 noon on the day after day/days shown on ticket.
11. Coaches, buses or lorries are not allowed on site, even if converted for accommodation.
12. All attendees, their tents, caravans and motorhomes must be removed from the site by 12 noon on Monday 26th July 2027 unless a longer stay has been agreed with the Festival. Any property left after agreed stay will be removed and disposed of.
13. Children under the age of 16 must be supervised at all times.
14. Ticket holders under the age of 25 may be questioned and should bring personal identification.
15. Use of the disabled camping area is only available by prior arrangement.
16. No new arrivals can be admitted after 10:30pm on any night.
17. The event reserves the right to add, substitute or withdraw artists, and change the advertised programme and timings without being liable to pay any compensation.
18. Open fires are strictly forbidden for reasons of safety. You may use gas or charcoal burning BBQ's, and they must be purpose built and raised up from the ground. We suggest having a fire bucket or extinguisher close at hand. Used BBQ's must not be stored in tents, they can give off lethal carbon monoxide fumes. Please do not use or change gas canisters inside tents or caravans.
19. Ticket holders consent to inclusion in official photographic, video or audio promotion of the event. Unauthorised photographic, video or audio reproduction of artists is prohibited without prior permission.
20. No unauthorised trading, fly pitching or sale or distribution of goods, services or materials is permitted.
21. No animals are allowed in the event arena. Assistance dogs are allowed with prior permission from the event organisers.
22. No illegal items or substances may be brought into the event site; any found will lead to exclusion from the site and possible prosecution.
23. The event organisers reserve the right to refuse admission or reject a ticket holder (without reimbursement) for behaviour likely to cause damage, injury, nuisance or annoyance or failure to comply with the reasonable requests by the organisers of the event.
24. The event organisers reserve the right to search ticket holders if there is cause or suspicion.
25. Persons under the age of 18 are prohibited to have in their possession and/or consume alcohol on site, including the campsite. The event organisers reserve the right to confiscate alcohol in the possession of attendees unable to provide proof of being 18 or over.
26. No glass bottles, drinking glasses or other glass objects are allowed in the event arena.
27. The use of fireworks, other explosive devices and Chinese lanterns is prohibited.
28. Vehicles are parked at the owner's risk.
29. All alcohol consumed in the event area must be purchased on site.
30. The organisers cannot guarantee entry to all venues after safe capacity has been reached.
31. Due to the fact that several stages are running concurrently a choice may be called for as to which artist is seen.
32. Trowbridge Festival Ltd may from time to time publish on its website further terms and conditions prior to the 2027 event. Such terms and conditions shall be deemed to be included in these conditions and incorporated into the contract. In the case of any conflict between the additional terms and conditions and those shown above the additional items shall prevail.