

## The Trowbridge Festival 2018 Accessibility Information

We try our best to help people with disabilities get the most out of the weekend. We are keen to make our festival as accessible as possible to all, taking into account the site, mud, rain and general festival conditions. We want to be an event that everyone can enjoy so we try our best to make our site as accessible as we can. The whole site is totally flat and has some tarmac roadways although there is also a lot of grass which can make conditions difficult if the rain comes. Just as we prepare for all conditions, we do ask that you do too. So please consider the ground conditions and unpredictable British weather when deciding what facilities you may need and what equipment you need to bring.

Please remember to bring spare batteries and/or charging cables with you for electric wheelchairs or scooters. We would ask that they are in good working order, preferably PAT tested in plenty of time before the festival.

Persons with a registered disability will be entitled to a half price ticket for a carer on providing proof of disability (copy of letter from DLA or PIP proving entitlement to higher rate). A carer's ticket must be requested at time of booking.

The information provided here is intended to provide you with all the information you require but if you feel we've missed something then please get in touch to let us know what we can do to make the festival more enjoyable for you either when booking your ticket or by email to [enquiries@trowbridgefestival.co.uk](mailto:enquiries@trowbridgefestival.co.uk)

We have

- A designated viewing area in stage one
- Wheelchair accessible portaloos
- Battery charging is available for electric scooters and wheelchairs
- Dedicated car parking spaces (situated close to performance venues) for Blue Badge holders
- Dedicated camping adjacent to the festival entrance is available, if preferred
- Disabled camping and parking MUST be requested and proof of blue badge entitlement provided at time of booking.
- Our stewards are trained to offer assistance or help during the weekend
- Information for people who are blind or visually impaired, please advise us when making your booking.
- We do have a NO DOGS policy, however assistance dogs are permitted.

The Festival Team.